Influence Maximization in Online Social Networks

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MOTIVATION

Viral marketing, a popular concept in the business literature, has recently attracted a lot of attention also in computer science, due to its high application potential and computational challenges. The idea of viral marketing is simple yet appealing: by targeting the most influential users in a social network (*e.g.*, by giving them free or price-discounted samples), one can exploit the power of the network effect through word-of-mouth, thus delivering the marketing message to a large portion of the network analogous to the spread of a virus.

Influence maximization is the key algorithmic problem behind viral marketing. The problem, as originally defined by Kempe *et al.* [32], is as follows: given (*i*) a directed social network, (*ii*) a set of weights associated with edges, representing strengths or probabilities of influence among users, (*iii*) a stochastic influence propagation model that governs how a certain behavior would diffuse among users, and (*iv*) a cardinality constraint *k*, aim is to identify a set of *k* nodes, called the "seed set", that can be targeted to maximize the expected number of influenced nodes. Kempe *et al.* studied influence maximization as a discrete optimization problem, obtaining provable approximation guarantees under several social influence propagation models. Following this seminal work, research on the dynamics of social influence propagation and influence maximization took off in several dimensions.

In this tutorial we cover major algorithmic and theoretical developments and issues arising in this field. A good chunk of this research has been done in the data mining and databases communities. While related tutorials [2, 10, 23, 24, 35, 55] appeared in

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VLDB'11, KDD'11, KDD'12, WSDM'13, WWW'15, and KDD'15, our tutorial showcase recent advances in the field not covered by the previous tutorials. A tutorial like the one that we propose can allow interested researchers and practitioners to gain up-to-date knowledge on the recent theoretical and algorithmic developments and seize the opportunity to contribute to the advancement of this fast-paced field.

TUTORIAL OUTLINE

Part I: Influence maximization problem (70%)

We start the tutorial by introducing social influence propagation models and the standard influence maximization problem as defined by Kempe *et al.* We then extensively survey the algorithmic efforts for devising scalable and efficient influence maximization algorithms. We also discuss recently defined context-aware influence maximization problems, as well as closely related alternative optimization problems. The detailed outline of Part I is as follows:

- Influence maximization problem (15%)
 - Discrete- [32, 33, 43] and continuous-time [21, 51] models
 - Hardness & greedy approximation [15, 17, 32, 36]

• Improving efficiency and scalability (20%)

- Ranking and score based heuristics [15, 17, 22, 27, 31, 47]
- Sketches, reverse influence sampling [8, 19, 30, 46, 57, 58]
- Context-aware influence maximization (25%)
 - Topic- [3, 11, 13, 38] and time-aware [14, 39]
 - Location-aware [37, 53, 54, 61]
 - Competitive and comparative [7, 9, 40, 41, 50]
 - Dynamic influence maximization [18, 48]

• Other optimization objectives (10%)

- Business-oriented optimization: adoption, profit, recommendation, etc [6, 42]
- Robustness of influence maximization [12, 28, 49]

Part II: Modeling and learning social influence (15%)

In this part of the tutorial we first review the body of research that aims to learn influence weights from past propagation traces [25, 45, 52]. We then cover recent efforts that aim to directly learn the influence function [20, 26, 29, 44], thus, enabling the estimation of

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the expected influence of a given set of nodes directly from given propagation traces. We also review a recent line of work which leverages active learning and multi-armed bandits to tackle "online" influence maximization where influence probabilities are not known and no past propagation data is available [16, 34, 59, 60].

Part III: Broader optimization objectives (15%)

The area of computational advertising has attracted a lot of interest during the last decade. However, with the advent of social advertising, the standard interest-driven allocation of ads to users has become inadequate as it fails to leverage the potential of social influence. In comparison to computational advertising, social advertising is still in its early stage. In this part of the tutorial, we review the recent initial efforts that aim to bridge the gap between viral marketing and social advertising [1, 4, 5, 56].

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